

Enterprise Voice Service

MainOne



Customer support



Enterprise voice services



Global connectivity



Mobile network



Optimisation of business efficiencies



Voice services



Reliability

MainOne's Enterprise Voice Service enables you to make and receive high-quality calls via your existing PBX (Private Branch Exchange) infrastructure. This ensures that your current phone lines and extensions already connected to your PBX are integrated to make direct outgoing calls, thereby eliminating the need for further investment.

The service is engineered and delivered over MainOne's state-of-the-art IP-NGN network and integrates your voice and existing internet services, providing a converged network solution for your business. This guarantees that your voice communication and internet quality are not compromised while you enjoy reliable and continuous world class service. This single point of accountability ensures that your business efficiency is optimized and provides cost savings.

Benefits

Cost Savings: Improved cost savings opportunities through maximization of bandwidth to implement the voice service.

Flexibility: Ability to deliver both voice and data services on the same infrastructure thus providing a converged solution for your business

Scalable: Specifically designed to meet the demands of your business growth.

Redundancy: Guaranteed reachability by automatic re-routing of calls to alternate, predefined branch offices in the event of loss to a major business location

Converged solution: Offering voice and other services on same physical infrastructure, with dedicated bandwidth for voice

Simplified Support: Single support structure for voice and internet operations thus ensuring optimal uptime with 24x7x365 Network performance monitoring

Compatible Platform: Ability to support multiple voice systems interfaces (Compatible with IP, PRI and new/legacy PBX systems)

Reliability: Engineered and delivered over a dedicated access technology- Fiber or Microwave.

Security: Secured delivery via MainOne IP/MPLS platform

Features

- Direct Inward Dial / Direct Outward Dial (DID/DOD). Ability to make and receive local and international calls directly from your desk and soft phones.
- Industry standard SIP (Session Initiation Protocol) trunking.
- Integrates seamlessly with new and legacy PBX systems
- 11 digits number range
- World Class Quality backed by Service Level Agreements (SLA)
- 24/7 support
- Competitive call rates

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